



PandemicOversight.gov
PRIVACY IMPACT ASSESSMENT
FRAUD COMPLAINTS

The mission of the Pandemic Response Accountability Committee (the PRAC) is to serve the American public by promoting transparency and conducting and supporting oversight of the coronavirus funding and the Federal government's coronavirus response to prevent and detect fraud, waste, abuse, and mismanagement and to identify and mitigate major risks that cross program and agency boundaries. The PRAC is a committee of the Council of the Inspectors General on Integrity and Efficiency (CIGIE).

This Privacy Impact Assessment is a public document and will be made available to the general public via PandemicOversight.gov. The previous URL for this site was Pandemic.Oversight.gov, which will continue to be active as a redirect.

The PRAC - [Privacy Impact Assessments \(PIA\)](#)

Name of System: PandemicOversight.gov

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GENERAL INFORMATION:

One of the purposes of PandemicOversight.gov is to provide the public with a means for confidential reporting of fraud, waste, or abuse or criminal activity related to the pandemic funding or the pandemic response as provided for in the Coronavirus Aid, Relief, and Economic Security Act, Public Law 116-136, (CARES Act). The website will function as a portal for the complaints. The complainant will complete a fillable form that the website will transmit through a secure relay to an email box that is outside the system. That information will be reviewed by subject matter experts who will sort the complaints for referrals to other investigative organizations or for other action. No complaint information will be stored in this system.

DATA IN THE SYSTEM:

The source of all data in the system is the complaint reporting process described above. The individuals who may be identified by the incoming complaints include the following: individuals making an allegation of wrongdoing related to the coronavirus spending or pandemic response; the subjects or potential subjects of allegations of wrongdoing; and individuals may simply be requesting information. However, none of this information will be stored in the system.

ATTRIBUTES OF THE DATA:

The use of the data is relevant and necessary for the PRAC's compliance with the CARES Act as noted above. The data elements are contained on the form that is filled out by complainants or requestors of information.

It is the responsibility of the investigating agency to which complaints are referred to verify the information provided for accuracy and completeness during the course of any investigation or audit. That organization will take appropriate steps to independently verify information produced through the use of independent inquiry to resolve any discrepancies or inconsistencies with the data provided. It is the responsibility of the investigating agency to which complaints are referred to update the information provided as needed during the course of any investigation or audit performed.

ACCESS TO DATA:

Systems administrators and contractors working on behalf of the PRAC will have access to the data in the system.

The system in which the data is housed will implement Role-Based Security; roles which will be granted privileges within the system platform will be defined in accordance with PRAC and NIST requirements. System users will be assigned roles utilizing the least-privilege model. Multi-Factor Authentication will be enabled for all privileged users in accordance with NIST and PRAC requirements. Security controls will be implemented to provide a robust capability centered around compliance, incident management, root cause analysis, and continuous monitoring.

The security categorizations are as follows: confidentiality (MODERATE Impact), integrity (MODERATE Impact), and availability (MODERATE Impact).

The information collected will be kept and disposed of in accordance with the records requirements established by the National Archives and Records Administration.